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To our clients and friends,

As our City, State, and Nation continue to make decisions around the novel coronavirus, Cornerstone Bank realizes that anyone could be impacted by this national health issue. For most Americans, it has already caused business and/or personal changes in our daily lives.

Our primary concern at Cornerstone Bank is for the health and safety of our communities, clients, and employees. Please know that Cornerstone Bank is implementing procedures to avoid any service disruptions for our customers and is following guidance from the Centers for Disease Control and Prevention (CDC) in conjunction with our Business Continuity Plan. We will continue to monitor the progress of the virus and make decisions as the situation evolves.

I encourage you to utilize our online and mobile banking products to assist you in managing your account. It is a convenient way to pay your bills, review account activity, and make deposits using our mobile capture product. Similarly, our business customers using remote deposit capture and our suite of cash management tools can continue banking and moving money without personal contact. If you have not enrolled in these tools, now is a great time to get access to each of these products and to set up other automated services such as direct deposit. Our robust online and mobile products allow you to take control of your finances from the comfort and safety of your home. Our Decatur and Sandy Springs office both have drive-up ATMs that accept cash and check deposits. You can also withdraw cash without a fee from any ATM in the PLUS or STAR network anywhere in the United States.

Unfortunately, during any significant crisis, hackers and other criminals will increase their efforts to prey on the fear of the public to get access to your personal information and bank accounts. Please remember that no legitimate organization will call you and ask for information like social security numbers or bank account numbers. If you have any questions about a suspicious phone call related to your accounts at Cornerstone, I encourage you to hang up and call us directly. Remember, calls can be masked on caller ID to appear as though they are coming from your bank.

If you do not currently utilize our online products, or if you have questions regarding your accounts, please visit www.cornerstone.bank or call us at 404.601.1250 (Monday – Friday from 9:00 am until 4:00 pm eastern daylight time).

It is our honor and privilege to serve you. We will continue to send messages regarding the novel coronavirus as we gather more information about the impact to our local communities.

Sincerely,

Steven G. Deaton
President & CEO